

Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and SovanTripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/147(1)

Date: 21/04/2025

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/93/2025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Sunil Sahu At-Deopali Po-Mochida Dist-Jharsuguda		4170-0103-3554	9556991148																																
3	Respondent/s	EE (Elect),BNED,Brajrajnagar			Division B.N.E.D, TPWODL, Brajrajnagar																																
4	Date of Application	20.02.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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6	Section(s) of Electricity Act, 2003 involved																																				
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8	Date(s) of Hearing	20.02.2025																																			
9	Date of Order	21/04/2025																																			
10	Order in favour of	Complainant	Respondent	Others	✓																																
11	Details of Compensation awarded, if any.	NIL																																			



Appeared

For the Complainant- Sunil Sahu
Represented by Nalini Sahu

For the Respondent - EE(Elect.) BNED, TPWODL, Brajrajnagar

GRF Case No- BRL/93/2025

(1) Sunil Sahu
At-Deopali
Po-Mochida
Dist-Jharsuguda
Consumer No.- 4170-0103-3554

COMPLAINANT

VRS

(1) EE(Elect.) BNED, TPWODL, Brajrajnagar

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Sunil Sahu bearing Consumer No **4170-0103-3554** represented by Nalini Sahu under BNED, TPWODL, Brajrajnagar has stated about billing dispute – Previously bill was billed for Rs 252/month approximately. But, since nearly 02yrs bill has been served for Rs 10,000/-/month and arrear becomes Rs 31,063/-.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted consumer history for the period from Jun'2019 to Jan'2025 and PVR dtd.22.02.2025 with KWH reading 18783 and meter status ok in this case.

OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Irrigation and pumping and Agriculture consumer having CD 3hp with initial date of p/s 28.04.2019 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. After hearing from both parties, it is observed that there is provisional billing upto Mar'2022 on the basis of without meter. The meter with sl. no."TPU019097" was installed during Mar'2022(10.03.2022) as known from FG. After installation of meter the actual consumption has been recorded and bill has been raised accordingly. So, there is no merit in the case.

Hence, the instant case petition is hereby dismissed.

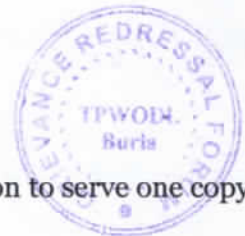
Accordingly, the case is disposed of.


(B. Mahapatra) 19.4.25

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017



Copy to: - (1) Sunil Sahu, At-Deopali, Po-Mochida, Dist-Jharsuguda.

(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/93/2025)


President
Grievance Redressal Forum
TPWODL, Burla - 768017